



State of California-Health and Human Services Agency  
**Department of Health Services**



ARNOLD SCHWARZENEGGER  
Governor

March 30, 2007

TO: CALIFORNIA CHILDREN'S SERVICES (CCS) PANELED  
AUDIOLOGISTS, CCS-APPROVED COMMUNICATION DISORDERS  
CENTERS, NEWBORN HEARING SCREENING PROGRAM (NHSP)  
CERTIFIED OUTPATIENT INFANT HEARING SCREENING  
PROVIDERS

SUBJECT: AUDIOLOGY BULLETIN

The California Department of Health Services (CDHS) is implementing new methods for disseminating information to our paneled and certified providers. Enclosed is the first in a series of regular bulletins with information relevant to CCS audiology and NHSP providers. CDHS would like to make this information accessible to as many providers as possible; therefore, the bulletins will be made available on the Provider Resources page of the NHSP website at [www.dhs.ca.gov/nhsp](http://www.dhs.ca.gov/nhsp).

We would also like to send the bulletins to interested parties by email or conventional mail. Enclosed please find and complete the Provider Update Form. Submission of this form will ensure our records are current and accurate. The form can either be faxed or the relevant information can be emailed to this office. The Provider Update Form also contains space for you to indicate topics that you wish to see covered in future bulletins.

Topics for future bulletins could include:

- Key billing errors and solutions
- CCS/NHSP policy changes and updates
- NHSP Reporting Requirements and Procedures
- Coordination of Care and Follow up with the ENT

We would like to use this information resource in a way that is beneficial for both providers and the CHDS. Your participation in this process is greatly appreciated. If you have any questions, please contact one of our consulting audiologists, Lisa Satterfield, M.S., CCC/A, at (916) 323-8100, or by email at [lsatterf@dhs.ca.gov](mailto:lsatterf@dhs.ca.gov), or Jennifer Sherwood, M.A., at (415) 904-9678, or by email at [jsherwoo@dhs.ca.gov](mailto:jsherwoo@dhs.ca.gov).

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Thank you for your continuing service to California's children.

Sincerely,

**ORIGINAL SIGNED BY V. DAVID BANDA**

V. David Banda, Chief  
Hearing and Audiology Services Unit  
Children's Medical Services Branch

Enclosures